

Code: 14E00101

MBA I Semester Supplementary Examinations May 2016

MANAGEMENT & ORGANIZATIONAL BEHAVIOUR

(For students admitted in 2014 and 2015 only)

Time: 3 hours

Max. Marks: 60

All questions carry equal marks

SECTION – A

Answer the following: (05 X 10 = 50 Marks)

- 1 Write a note on scientific management approach.
OR
- 2 How the human relations approach differs from behavioral science approach?
- 3 What is planning? Explain the basis of classifying the plans.
OR
- 4 What do you mean by control? Explain the process of control.
- 5 Define the term personality. How personality does affect the behavior of person?
OR
- 6 What do you mean by span of management and delegation of authority?
- 7 Why does inter-group conflict raise? How can you prevent inter-group conflict?
OR
- 8 Explain the Maslow theory with proper illustrations.
- 9 What is Trait theory? What are the qualities of a good leader?
OR
- 10 Discuss the role of change in organizational sustainability.

SECTION – B

(Compulsory Question)

01 X 10 = 10 Marks

11 **Case study:**

Mr. A is a great scholar and manager. His style of management is followed as an example in other organizations. He is respected by the peers and co-workers for his sincerity, commitment and loyalty. He spends ample time with his peers and subordinates solving various managerial problems and also delegate them authority for the same. As a president of the company he developed principles and philosophy of management for all departments in consultation with each departmental heads and concerned subordinates. Tough he prefers a persuasive style of leadership, he expects perfection in work. He can't tolerate mistakes, laziness and slackness in performance. His idea of perfection made people believe that he was intolerant and strict.

Questions:

- (a) Analyze the management style of Mr. A.
- (b) Would do you like to suggest Mr. A to change his approach. If so why and how.
