

Code No: MC1334/R13

MCA III Semester Regular/ Supplementary Examinations, November-2016

MANAGEMENT INFORMATION SYSTEMS

Time: 3 Hours

Max. Marks: 60

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*Answer Any FIVE Questions  
All Questions Carry Equal Marks*

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| 1. | a | What are the three levels of management activities existing in any organization? Give examples.  | 6M  |
|    | b | List and explain various components of Human Resource Information system   | 6M  |
| 2. | a | Discuss various strategies for dealing with competitive force.   | 6M  |
|    | b | What is electronic data interchange? How it is used in supply chain management?  | 6M  |
| 3. |   | What is a Decision Support system? How is it different from Management Information System and Knowledge Management System?                     | 12M |
| 4. |   | Discuss various steps in acquisition of hardware and software.   | 12M |
| 5. | a | Describe Nolan's Four stage model of information systems planning.   | 6M  |
|    | b | List and Explain various types of information resources available for the organization   | 6M  |
| 6. | a | Compare and contrast product based MIS evaluation and Cost/Benefit-based evaluation.   | 6M  |
|    | b | What is a change? How it can be incorporated in the organization?  | 6M  |
| 7. |   | "Structural analysis is an important step and a vital tool for system analysis". Highlight its impact on the outcome of cost/benefit analysis. | 12M |
| 8. |   | What are the steps involved in the system design and system implementation of a computer based information system?                             | 12M |

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