

24001

M.Com. DEGREE EXAMINATION, MARCH/APRIL 2019.

SECOND SEMESTER

Commerce

Paper I — HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 75 marks

(No additional sheet will be supplied)

PART A — (5 × 3 = 15 marks)

Answer any FIVE questions.

Each question carries 3 marks.

Each answer should not exceed 1 page.

1. Define HRM.
2. What is HRM Policy?
3. Explain the concept of selection.
4. What are the benefits of HRP?
5. Causes of grievances.
6. What are joint management councils?
7. What is job rotation?
8. What is employee training?

PART B — (4 × 15 = 60 marks)

Answer ALL questions.

Each question carries 15 marks.

Each answer should not exceed 6 pages.

9. Describe the evolution and historical perspectives of human resource management.

Or

10. Explain the importance of strategic human resource development.

11. What do you mean by Human Resource Planning?

Or

12. Explain the different sources of recruitment.

13. What is the role of state in grievance handling?

Or

14. Explain the objectives of workers participation in management.

15. What do you mean by performance appraisal system? Explain.

Or

16. Clearly explain the factors affecting HRM.

