

41041

M.A. DEGREE EXAMINATION, MARCH/APRIL – 2020.

FOURTH SEMESTER

POLITICAL SCIENCE AND PUBLIC ADMINISTRATION

Paper I — ORGANISATIONAL BEHAVIOUR

Time : Three hours

Maximum : 75 marks

(No additional sheet will be supplied)

PART A — (5 × 3 = 15 marks)

Answer any FIVE questions.

Each questions carries 3 marks.

Each answer should not exceed 1 page.

1. Behaviour
2. Contingency Approach
3. Perception
4. Group Cohesiveness
5. Leadership styles
6. Change Management
7. Extrinsic and Intrinsic job satisfaction
8. Organisational Development

PART B — (4 × 15 = 60 marks)

Answer ALL questions.

Each answer carries 15 marks.

Each answer should not exceed 6 pages.

9. (a) What is organisational behaviour? Discuss its importance.
Or
(b) Examine various characteristics and models of organisational behaviour.
10. (a) Assess the influence of personality and learning on organisational bneaviour.
Or
(b) Explain how group dynamics is relevant to organisational behaviour.

11. (a) Suggest the Good qualities for a leader in an organisation?

Or

(b) What is communication? Examine the major principles of effective communication.

12. (a) Define organisational change. Discuss the various approaches to it.

Or

(b) Critically explain the models of organisational development.

